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** Presidency University**

**Bengaluru**

**SCHOOL OF LAW**

**SUMMER TERM END TERM EXAMINATION- AUGUST 2024**

**Winter Semester**: 2023-24

**Course Code**: BAL 103

**Course Name**: Public Administration

**Program** : SOL

**Date**: 05-08-2024

**Time**: 9.30AM TO 12.30PM

**Max Marks**: 100

**Weightage**: 50%

**Instructions:**

1. *Read the all questions carefully and answer accordingly.*
2. *Do not write any matter on the question paper other than roll number.*

**Part A**

**Answer any 4 Questions. Each question carries 5 marks. (4Q x 5M = 20M)**

1. What role does public administration play in policy implementation, and why is it considered a core function?

(CO1) [Knowledge]

1. Why is political neutrality essential in public administration?

(CO1) [Knowledge]

1. Define Henri Fayol's principles of management.

(CO1) [Knowledge]

1. What were the key principles articulated during Phase II of the development of public administration?

(CO1) [Knowledge]

1. What critiques did Herbert A. Simon offer regarding the claim of public administration as a science?

(CO2) [Knowledge]

1. How did the interdisciplinary approach adopted in the fifth phase contribute to the development of public administration?

(CO2) [Knowledge]

**Part B**

**Answer any 4 Questions. Each question carries 10 marks. (4Q x 10M = 40M)**

1. Explain the concept of organizational hierarchy in management theory, including its structure, purpose, and potential advantages and disadvantages.

(CO3) [Comprehension]

1. Explain the principle of unity of command and discuss its importance in management and organizational theory.

(CO3) [Comprehension]

1. Examine the impact of participative leadership on employee motivation and job satisfaction.

(CO3) [Comprehension]

1. Describe the concept of laissez-faire leadership. In what situations might this style be most effective, and what challenges might it pose for team management?

(CO3) [Comprehension]

1. Classify the difference between the role of Line and staff agencies within an organizational structure?

(CO3) [Comprehension]

1. Explain the key characteristics of autocratic leadership. How does this style affect decision-making and employee morale?

(CO3) [Comprehension]

**Part C**

**Answer any 2 Questions. Each question carries 20 marks. (2Q x 20M = 40M)**

1. Describe the significance of the Hawthorne Studies in the history of management and organizational behavior.

(CO4) [Analysis]

1. Describe Maslow's Hierarchy of Needs theory and explain how it can be applied to motivate employees in an organization.

(CO4) [Analysis]

1. Critically discuss the role of classical management theory in the promotion of the science of organizational behavior.

(CO4) [Analysis]