|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Roll No. |  |  |  |  |  |  |  |  |  |  |  |  |



 **PRESIDENCY UNIVERSITY**

  **Bengaluru**

|  |
| --- |
| **End - Term Examinations – January 2025** |
| **Date:** 08 / 01/ 2025 **Time:** 01:00pm – 04:00pm |

|  |  |
| --- | --- |
| **School:** School of Management (UG) | **Program:** BBA Aviation Management |
| **Course Code :** BAV3002 | **Course Name :** Airport Operations – Basics |
| **Semester**: 1 | **Max Marks**: 100 | **Weightage**: 50% |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **CO - Levels** | **CO1** | **CO2** | **CO3** | **CO4** | **CO5** |
| **Marks** | **11** | **11** | **26** | **26** | **26** |

**Instructions:**

1. *Read all questions carefully and answer accordingly.*
2. *Do not write anything on the question paper other than roll number.*

**Part A**

|  |  |  |
| --- | --- | --- |
| **Answer ALL the Questions. Each question carries 2 marks. (10Q x 2M = 20M)** | **Bloom's Level**  | **CO** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **1** | Identify the main role of Air Traffic Control (ATC) at an airport. | **2 Marks** | **Remember** | **CO1** |
| **2** | Label the full form of FAA. | **2 Marks** | **Remember** | **CO1** |
| **3** | List out the key objectives of passenger handling. | **2 Marks** | **Remember** | **CO2** |
| **4** | Label the full form FOD. | **2 Marks** | **Remember** | **CO2** |
| **5** | Classify the difference between Airside and Landside. | **2 Marks** | **Remember** | **CO3** |
| **6** | Explain the significance of a Control Tower. | **2 Marks** | **Remember** | **CO3** |
| **7** | Define – Air Freight. | **2 Marks** | **Remember** | **CO4** |
| **8** | List the types of Air Freight carriers. | **2 Marks** | **Remember** | **CO4** |
| **9** | Evaluate the role of procurement and inventory management in airline catering services. | **2 Marks** | **Remember** | **CO5** |
| **10** | Analyze the role of inventory management in minimizing waste during catering operations. | **2 Marks** | **Remember** | **CO5** |

**Part B**

|  |  |  |
| --- | --- | --- |
| **Answer ALL the Questions. Each question carries 7 marks. (5Q x 7M = 35M)** | **Bloom's Level**  | **CO** |
| **11** | Illustrate how an airport functions as a system by identifying its subsystems and components. | **7 Marks** | **Understand** | **CO1** |
|  | **Or** |
| **12** | Explain the characteristic of decentralized terminals. | **7 Marks** | **Understand** | **CO1** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **13** |  Explain the term DCS. | **7 Marks** | **Understand** | **CO2** |
|  | **Or** |
| **14** | Discuss the importance of Ramp Handling. | **7 Marks** | **Understand** | **CO2** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **15** | Explain the details about VIP access. | **7 Marks** | **Understand** | **CO3** |
|  | **Or** |
| **16** | Infer the key elements of landside. | **7 Marks** | **Understand** | **CO3** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **17** | Summarize the future trends in air freight. | **7 Marks** | **Understand** | **CO4** |
|  | **Or** |
| **18** |  Evaluate the role of warehouses in air freight. | **7 Marks** | **Understand** | **CO4** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **19** |  Explain the significance of Aviation Catering Security. | **7 Marks** | **Understand** | **CO5** |
|  | **Or** |
| **20** | Explain Menu Planning and development.   | **7 Marks** | **Understand** | **CO5** |

**Part C**

|  |  |  |
| --- | --- | --- |
| **Answer Any THREE Questions. Each question carries 15 marks. (3Q x 15M = 45M)** | **Bloom's Level**  | **CO** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **21** | Illustrate the term 'Ground Handling.' Mention the control of Ground Handling efficiency. | **15 Marks** | **Apply** | **CO3** |
| **22** | Outline the main components of Airport terminal. | **15 Marks** | **Apply** | **CO3** |
| **23** | Summarize the advantages and disadvantages of air freight. | **15 Marks** | **Apply** | **CO4** |
| **24** | Explain in detail the various departments involved in In-flight Catering and their role. | **15 Marks** | **Apply** | **CO5** |