



# PRESIDENCY UNIVERSITY

BENGALURU

Roll No.														
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## End - Term Examinations – MAY 2025

Date: 20-05-2025

Time: 01:00 pm – 04:00 pm

<b>School:</b> SOL	<b>Program:</b> BA(LLB)/BBA(LLB)/BCOM(LLB) (HONS)	
<b>Course Code:</b> DES2001	<b>Course Name:</b> Design Thinking	
<b>Semester:</b> X	<b>Max Marks:</b> 100	<b>Weightage:</b> 50%

CO - Levels	C01	C02	C03	C04	C05
<b>Marks</b>	28	46	26	NA	NA

### Instructions:

- (i) Read all questions carefully and answer accordingly.
- (ii) Do not write anything on the question paper other than roll number.

### Part A

Answer ALL the Questions. Each question carries 2marks.

10Q x 2M=20M

1.	List the stages of design thinking.	2 Marks	L1	C01
2.	What is the ideate stage in design thinking?	2 Marks	L1	C01
3.	List two examples for human centric approach in design thinking.	2 Marks	L1	C01
4.	List any three brainstorming techniques in design thinking.	2 Marks	L1	C01
5.	What are pain points in empathy mapping?	2 Marks	L1	C02
6.	List any two design flaws from real life.	2 Marks	L1	C02
7.	Define SWOT analysis.	2 Marks	L1	C02
8.	What do you mean by synectics?	2 Marks	L1	C03
9.	List the threats of Pepsi Co.	2 Marks	L1	C03
10.	What are the opportunities of Pepsi Co.?	2 Marks	L1	C03

## Part B

### Answer the Questions.

Total Marks 80M

11.	a.	Outline 'flexibility' in principles of design thinking.	10 Marks	L2	C01
	b.	Explain 'tolerance for errors' with an example.	10 Marks	L2	C01
Or					
12.	a.	Interpret Universal Principle of Design and its importance.	10 Marks	L2	C01
	b.	Outline all the stages of design thinking with an example.	10 Marks	L2	C01
Or					
13.	a.	Explain 'distracting designs' in detail with an example.	10 Marks	L2	C02
	b.	Outline 'short-lived designs' in detail with an example.	10 Marks	L2	C02
Or					
14.	a.	Explain SCAMPER model in detail.	10 Marks	L2	C02
	b.	Interpret 5W and 1H model with examples.	10 Marks	L2	C02
Or					
15.	a.	Build a case around Flipkart's problem statement to explore the context, design thinking process, and outcome.	20 Marks	L3	C02
Or					
16.	a.	Make use of a metaphor to simplify and solve a design problem—support your explanation with an example.	20 Marks	L3	C02
Or					
17.	a.	Develop a comprehensive analysis of a problem Uber has faced, using the design thinking framework to understand its context and outcome.	20 Marks	L3	C03
Or					
18.	a.	Develop a comprehensive view of the challenges PepsiCo faced prior to applying the SCAMPER technique.	20 Marks	L3	C03