



PRESIDENCY UNIVERSITY

BENGALURU

Roll No.															
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End - Term Examinations -MAY 2025	
Date: 30-05-2025	Time: 01.00 pm – 04:00 pm

School: SOL	Program: BA,LLB	
Course Code : BAL2004	Course Name : PUBLIC ADMINISTRATION	
Semester: IV	Max Marks: 100	Weightage: 50%

CO - Levels	CO1	CO2	CO3	CO4
Marks	16	30	19	35

Instructions:

- (i) Read all questions carefully and answer accordingly.
- (ii) Do not write anything on the question paper other than roll number.

Part A

Answer ALL the Questions. Each question carries 2marks.

10Q x 2M=20M

1	How does Fayol's concept of unity of command ensure effective organizational hierarchy?	2 Marks	L1	CO3
2	What is Polycentric Governance?	2 Marks	L1	CO1
3	What are some basic physiological needs that drive individuals to act?	2 Marks	L1	CO1
4	What is motivation and why is it important in human behavior?	2 Marks	L1	CO1
5	Outline principle of bureaucracy given by Max Weber.	2 Marks	L1	CO1
6	What role does division of labor play in classical management theories?	2 Marks	L1	CO1
7	Why is hierarchical structure essential in organizations?	2 Marks	L1	CO1
8	Define the meaning of "span of control."	2 Marks	L1	CO1

9	A system in which the employees report to multiple managers is called?	2 Marks	L1	CO1
10	What is the relationship between delegation and responsibility?	2 Marks	L1	CO3

Part B

Answer the Questions

Total 80 Marks

11.	Explain the concept of laissez-faire management and its potential impact on team dynamics.	10 Marks	L2	CO2
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or

12.	Discuss, in what ways can mobile governance bridge the digital divide in developing countries where smartphone penetration exceeds computer access?	10 Marks	L2	CO2
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13.	How did Simon's research challenge traditional views of organizational decision-making?	10 Marks	L2	CO2
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or

14.	Explain the POSDCORB model and assess its relevance in contemporary public administration.	10 Marks	L2	CO2
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15.	If you were leading a team, how would you apply McGregor's Theory X and Theory Y to improve employee motivation and performance?	10 Marks	L3	CO2
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Or

16.	If a company's reward system is causing competition rather than collaboration, how would you use Alderfer's ERG Theory to redesign motivation strategies that balance personal growth with teamwork?	10 Marks	L3	CO2
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17.	A government launches a mobile app (UPI based ticket payment) for dealing with the miss management in public transport. Analyze how this aligns with the SMART governance framework.	15 Marks	L3	CO3
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Or

18.	Analyze, how are planning and tactical actions related to strategic intent?	15 Marks	L3	CO3
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19.	Discuss, what the main administrative reforms were proposed under the New Public Administration movement.	15 Marks	L4	CO4
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Or

20.	Analyze Herbert Simon's concept of "bounded rationality" in the context of organizational decision-making?	15 Marks	L4	CO4
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21.	Analyze the two dimensions that the Managerial Grid assesses in managers.	20 Marks	L4	CO4
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or

22.	A government agency adopts New Public Management's market-oriented approach by outsourcing waste management. Predict two potential benefits (e.g., cost reduction) and two risks (e.g., reduced accountability).	20 Marks	L4	CO4
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