

Roll No.

**PRESIDENCY UNIVERSITY****BENGALURU****End - Term Examinations – December 2025****Date:** 12 – 12- 2025**Time:** 09:30am – 12:30pm

School: SOC / SOM (UG)	Program: BBA	
Course Code : CBS1006	Course Name: Organizational Behaviour	
Semester: I	Max Marks: 100	Weightage: 50%

CO - Levels	C01	C02	C03	C04
Marks	26	28	26	35

Instructions:

*(i) Read all questions carefully and answer accordingly.**(ii) Do not write anything on the question paper other than roll number.***Part A****Answer ALL the Questions. Each question carries 2marks.****10Q x 2M=20M**

1.	Classify the major components of OB?	2 Marks	L2	C01
2.	Interpret two ethical dilemmas faced by modern organizations	2 Marks	L2	C01
3.	Develop the meaning of attitude and its components in your own understanding.	2 Marks	L3	C02
4.	Utilize any two barriers effective perception in an organization.	2 Marks	L3	C02
5.	Identify the meaning of wellbeing at work with work-life balance	2 Marks	L3	C02
6.	Infer the concept of stress at work from the perspective of an organization.	2 Marks	L2	C03
7.	Outline the difference between group and team.	2 Marks	L2	C03
8.	Summarize the points to identify group dynamics?	2 Marks	L2	C04
9.	Extend the barriers of communication.	2 Marks	L2	C04
10.	Compare and contrast the relationship between organizational effectiveness with organizational behaviour	2 Marks	L2	C04

Part B

Answer ALL the Questions. Each question carries 7 marks.

5Q x 7M = 35M

11.	Explain how understanding human behaviour helps managers improve organizational effectiveness.	07 Marks	L2	CO1
Or				
12.	Relate the interdisciplinary nature of organizational behaviour.	07 Marks	L2	CO1
Or				
13.	You are leading a culturally diverse team facing communication conflicts. Organize strategies for improving collaboration and performance.	07 Marks	L3	CO2
Or				
14.	Identify how understanding personality, attitude, and learning can help managers enhance employee performance.	07 Marks	L3	CO2
Or				
15.	Compare behavioural learning theories (Classical, Operant, and Cognitive) and their applications in training an employee from the perspective of an IT corporate	07 Marks	L2	CO3
Or				
16.	Illustrate Maslow need's hierarchy Theory of motivation to enhance the employees motivation at the workplace.	07 Marks	L2	CO3
Or				
17.	<p>Situation: Neha, an HR executive, handles recruitment, payroll, and training simultaneously. Due to continuous multitasking, she feels exhausted, experiences headaches, and finds it hard to concentrate.</p> <p>Question: <i>Extend the sources of workplace stress Neha might be facing and recommend individual and organizational strategies to prevent burnout.</i></p>	07 Marks	L2	CO4
Or				
18.	Classify the role of communication and decision-making in group performance.	07 Marks	L2	CO4
Or				
19.	Outline the steps involved in the organizational development process with a example based on real-time scenario.	07 Marks	L2	CO4
Or				
20.	Compare the process and challenges that comes in maintaining group dynamics with an organization.	07 Marks	L2	CO4

Part C

Answer any three Questions. Each question carries 15marks

3Q x 15M=45M

21.	Relate to an organization based of your choice recall how OB helps in contributing solving managerial challenges.	15 Marks	L2	CO1
22.	You have been appointed as a change agent in a company undergoing digital transformation. Apply how would you manage employee resistance and ensure smooth transition?	15 Marks	L3	CO2
23.	Choose two motivation theories of your choice and interpret how they enhance productivity of employees at the workplace	15 Marks	L3	CO2
24.	<p>Riya, a project manager in a multinational company, has been working long hours to meet tight deadlines. Over the past few months, she has started feeling emotionally drained, less motivated, and increasingly detached from her team. Despite her high performance in the past, her productivity and creativity have started declining. Her team members have also noticed frequent irritability and reduced communication.</p> <p>Question:</p> <ul style="list-style-type: none">• <i>Infer the possible causes of Riya's stress and burnout using concepts from organizational behaviour.</i>• <i>Classify the practical strategies that the organization and Riya herself can adopt to reduce stress and prevent burnout.</i>	15 Marks	L2	CO3
25.	Summarize organizational culture of a super market and develop an imaginary leadership plan to support sustainable changes	15 Marks	L2	CO4