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PRESIDENCY UNIVERSITY

Presidency University Act, 2013 of the Karnataka Act No. 41 of 2013 | Established under Section 2(f) of UGC Act, 1956
Approved by AICTE, New Delhi | Approved By BCI
Bengaluru

Even Semester Mid Term, March 2026

Date: 12/03/2026

Time: 11:45 AM - 01:15 PM

Course Code: LAW3022

Course Name: Consumer Protection Law

Semester: Eight Semester

Max. Marks: 50

Weightage: 50%

CO - Levels	CO1	CO2
Marks	46	44

PART-A: Answer Following Questions. 10 M

Qn.No	Questions	M	CO	BT
1	What is meant by consumerism? Explain its concept.	2	CO1	BT1
2	Explain any two factors responsible for the growth of consumerism.	2	CO1	BT4
3	Explain the role of the State in promoting consumer welfare, giving one example of a relevant agency or initiative.	2	CO1	BT2
4	Briefly explain any four consumer rights recognized under the United Nations Guidelines for Consumer Protection.	2	CO2	BT1
5	Explain the Right to be Informed in consumer protection and mention any two elements associated with this right.	2	CO2	BT2

PART-B: Answer Any 1 Following Questions. 10 M

Qn.No	Questions	M	CO	BT
6	Critically analyse the development of consumer protection in India, tracing its evolution from ancient regulatory practices to the enactment of the Consumer Protection Act, 2019, and evaluate how these changes have strengthened consumer rights and remedies.	10	CO1	BT2
7	Discuss the growth and development of the consumer movement in the United Kingdom and the United States, highlighting the major milestones and their impact on consumer protection.	10	CO1	BT4

PART-C: Answer Any 1 Following Questions. 10 M

Qn.No	Questions	M	CO	BT
8	Explain the United Nations Guidelines for Consumer Protection and analyse the core principles underlying these guidelines.	10	CO2	BT2
9	A food delivery app shows "50% OFF" but adds hidden charges at checkout; customer support refuses refund. Identify the consumer rights affected and suggest remedies consistent with the rights-based framework.	10	CO2	BT3

PART-D: Answer Any 1 Following Questions. 10 M

Qn.No	Questions	M	CO	BT
10	Examine the role of the State in promoting consumer welfare as a foundation for consumer protection policy. Illustrate with suitable examples how the State can balance the interests of business development and consumer protection.	10	CO1	BT3
11	Compare the Consumer Protection Act, 1986 and the Consumer Protection Act, 2019 on any five key aspects.	10	CO1	BT4

PART-E: Answer Any 1 Following Questions. 10 M

Qn.No	Questions	M	CO	BT
12	Explain the modern expansion of consumer rights in the digital age. Discuss challenges like online deception, information overload, and platform power.	10	CO2	BT4
13	Critically discuss the following rights with examples: (a) Right to Safety, (b) Right to Choose, (c) Right to be Heard, (d) Right to Redressal.	10	CO2	BT4