



PRESIDENCY UNIVERSITY

BENGALURU

Roll No.													
----------	--	--	--	--	--	--	--	--	--	--	--	--	--

Mid - Term Examinations – November 2025

Date: 13-11- 2025

Time: 02:30pm – 04:00pm

School: SOM-PG	Program: MBA	
Course Code: MBA3134	Course Name: Team Dynamics	
Semester: III	Max Marks:50	Weightage:25%

CO - Levels	C01	C02	C03	C04	C05
Marks	25	25			

Instructions:

- (i) Read all questions carefully and answer accordingly.
- (ii) Do not write anything on the question paper other than roll number.

Part- A

Answer ALL the Questions. Each question carries 3marks.

5Q x 3M=15 Marks

1	Teams are classified based on what function do they discharge. Some teams make or do things, some teams recommend things and some teams run things. Based on these, list few types of teams.	3 Marks	L1	C01
2	After the advent of Covid 19, virtual team are very common. Relate and discuss issues faced by virtual teams.	3 Marks	L1	C01
3	Social loafing is a social psychology phenomenon where people tend to put less effort into achieving certain goals when they work in a group setting. Relate few reasons for 'Social loafing' in teams.	3 Marks	L1	C01
4	List the differences between 'Problem Solving Teams' and 'Management Teams', support your answer with examples.	3 Marks	L1	C01
5	Define 'Skunkworks team' and provide suitable example.	3 Marks	L1	C01

Part- B

Answer the Questions

2Qx10M = 20 Marks

6.	A team is a small number of people with complementary skills who are committed to a common purpose. Describe the prominent characteristics of a Team giving suitable examples.	10 Marks	L1	C01
Or				
7.	Teams are good for organizational development but many times leaders face multiple issues and problems. Describe most common issues faced by leaders to manage teams.	10 Marks	L1	C01
8.	Choose methods to build and sustain 'Team Cohesion'. Illustrate your answer with examples.	10 Marks	L3	C02
Or				
9.	Research has shown that teams go through different stages during its development. Apply the Tuckman's Team formation model in detail for team development and performance.	10 Marks	L3	C02

Part- C

Answer the following questions

1Qx15M=15Marks

10.	<p>ArkaTech Solutions, a mid-sized IT firm in Pune, recently secured a high-stakes project to design a digital payment system for a government client. The project deadline was tight — just four months — and the company formed a new cross-functional team to handle it.</p> <p>The team included:</p> <ul style="list-style-type: none">• Rohan, Project Manager – highly result-oriented but impatient• Meera, UX Designer – creative, prefers flexible work style• Karan, Software Engineer – technically strong but introverted• Priya, Quality Analyst – detail-focused and disciplined• Anuj, Client Liaison – good communicator but often overpromises to clients <p>At first, the team members worked in silos. Rohan pushed hard for fast progress, Meera felt unheard, and Karan avoided meetings. Priya grew frustrated because others ignored her testing feedback, and Anuj's frequent client updates caused confusion.</p> <p>Within two weeks, conflicts and delays began piling up.</p> <p>The Turning Point:</p>	15 Marks	L3	C02
-----	--	----------	----	-----

	<p>Sensing the growing tension, Rohan called for an informal “Coffee Connect” meeting. Instead of discussing tasks, he encouraged everyone to share what motivated them and what challenges they were facing.</p> <p>This open dialogue helped the team discover:</p> <ul style="list-style-type: none"> • Meera wanted creative freedom but also clear direction. • Karan preferred written communication to express ideas. • Priya wanted her testing timelines respected. • Anuj realized he needed to confirm facts before promising clients. <p>They decided to create a shared communication charter, respect each member’s working style, and celebrate small wins weekly.</p> <p>Over time, the team began to trust each other. They started helping one another proactively — Meera redesigned the interface based on Priya’s feedback, and Rohan encouraged Anuj to handle client expectations more realistically.</p> <p>By the project’s end, not only did they deliver on time, but they also received a “Best Collaborative Team” award within the company.</p> <p>Questions:</p> <ol style="list-style-type: none"> 1. Demonstrate the main factors that initially prevented team cohesion in the given case. [05 marks] 2. Illustrate the methods that contributed to building cohesion in this team. [05 marks] 3. Interpret your plan to promote cohesion in cross-functional teams? [05 marks] 			
--	--	--	--	--