

ROLL NO.

PRESIDENCY UNIVERSITY, BENGALURU RESEARCH PROGRAMME

Max Marks: 100 Max Time: 180 Mins Weightage: 40%

ENDTERM FINAL EXAMINATION

I Semester AY 2017-18 **Course: MGT 803 E-BUSINESS** 18 DEC 2017

Part A

[4 Q x 5 M= 20 Marks]

- 1. Draw the MAP-STEPS: Framework for Formulation and Governance of Business in Digital Economy?
- 2. Draw the Product Fitness Analysis of eBusiness.
- 3. Draw the Technology Architecture of eBusiness.
- 4. Name any 5 Revenue Options of eBusiness.

Part B

[4 Q x 10 = 40 Marks]

- 5. According to the Ivey Case "PAYTM: Targeting More Pockets for its Mobile Wallet":
 - a. Who are the major Competitors of PAYTM?
 - b. If we compare PAYTM and M-Paisa of Vodafone: What are the advantages of M-Paisa in comparison to PAYTM?
- 6. According to the HBR Case "eBay, Inc":
 - a. What are the keys of eBay's Success?
 - b. What are the significant difference between eBay's business model and that of Amazon.com?
- 7. According to the HBR Case "Uber: Changing the Way World Moves":
 - a. How Uber has changed the Taxi Service Operations?
 - b. Will Uber be able to outperform its Local Competitors? If yes how, if not why
- 8. According to the Haas Case "Disruption in Detroit: Ford, Silicon Valley, and Beyond":
 - a. In what ways are consumer preferences changing in Ford's market segment and Geography?
 - b. Which innovations in automotive industry could be potentially lethal for established automakers?

Part C

Special Instructions: Part C Questions are application questions. Use the MAP – STEPS Analytic framework for KhanaKhajan.com and FirmFresh.com to figure out market potential of the proposed business and recommend befitting execution strategies. Be critical, logical and precise in your answer.

[2 Q x 20 M = 40 Marks]

- 9. Assume that you have been appointed as 'eBusiness Consultant' of Mindtree.com, a management consulting company of India. You have been asked by a client 'KhanaKhajana.com', a Startup, wants to launch his business in supplying mid-day lunch and dinner for the IT workers of Whitefield area of Bangalore.
 - a. Conduct MAP-STEPS Analysis of KhanaKhajana.com to figure out market potential of the proposed business and recommend appropriate execution strategies.
- 10. Assume that you have been appointed as 'eBusiness Consultant' of Earnest and Young (EY). You have been asked by a client 'FirmFresh.com', a Startup, wants to launch his business in supplying fresh Fruits, Vegetables, Fish, Meat and Poultry products for the residents of Bangalore City:
 - a. Conduct Market Potentiality Analysis of FirmFresh.com and develop suitable execution strategies for outperforming the competitors of FirmFresh.com.