



PRESIDENCY UNIVERSITY, BENGALURU
SCHOOL OF LAW

Max Marks: 100

Max Time: 180 Mins

Weightage: 40%

Set A

COMPREHENSIVE EXAMINATION

I Semester 2016-2017 Course: **BBL A 107 Organizational Behaviour**

18 January 2017

Part A

- (10 Q x 2 M= 20 Marks)
1. What is anthropology?
 2. What are the two major forms of workforce diversity?
 3. What is an Attitude survey?
 4. What are the sources of emotions and moods?
 5. What is perception?
 6. What is creativity?
 7. What is an Employee Involvement Program?
 8. What is social loafing?
 9. What is self-leadership?
 10. How do employees respond to organizational politics?

Part B

- (8 Q x 5 M= 40 Marks)
1. Explain the three levels of levels of analysis in OB Model?
 2. What are the dimensions intellectual ability and demonstrate how is it relevant to OB?
 3. How do you apply concepts about emotions and moods to specific OB issues?
 4. Illustrate how attribution theory helps people to make judgments about others?
 5. What is job characteristic model? How does it motivate employees?
 6. How do group norms influence an individual's behaviour? Illustrate with example.
 7. Elaborate on the difference between trait and behavioral theories of leadership?
 8. Explain the bases of power. What are the similarities and differences among them?

Part C

- (2 Q x 20 M= 40 Marks)
1. Explain, using examples, the major personality attributes influencing OB.
 2. Assume you are a HR Manager in a Domino's Pizza. You are responsible for hiring store managers and lower level employees. Domino's is facing high employee turnover rate in the recent times. The Store managers leave every 3-6 months whereas the lower level employee turnover rate is very high. One main reason is the company's policies to avoid increasing base wage.
 - a. How do you measure the job satisfaction level of employees?
 - b. How do you motivate employees to stay with the organization?
 - c. What should be your strategy in finding and selecting effective leaders i.e. store managers?
 - d. How do you make sure that the store operations are efficient and effective?



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Set A

MID TERM EXAMINATION

I Semester 2016-2017 Course: BBL A 107 Organizational Behaviour

27 Oct 2016

Instructions:

- i. Write legibly. Avoid false numbering
- ii. Factors considered for evaluation: Conceptual clarity, ability to relate and draw inferences, self-analysis with reasoning and drawing conclusions and relevance of the textual contents

Part A

Answer the following Questions

(10 QX 2 M = 20 Marks)

1. Define Organizational Behaviour.
2. What are Management Skills?
3. What is deep level diversity?
4. Define ability? Give example.
5. What do you understand by the behavioural component of attitude? Give example.
6. What do you understand by organizational commitment?
7. What is cognitive dissonance?
8. What is emotional labour?
9. Define personality? Give examples.
10. What are terminal values? Give examples.

Part B

Answer the following Questions

(6 Q X 5 M = 30 Marks)

1. What are the major behavioural science disciplines that contribute to OB? Explain.
2. What are the key biographical characteristics? How they are relevant to OB?
3. What are the different types of attitudes? Explain.
4. What are the sources of emotions and moods? Explain using examples.
5. What is Myers-Brigg Type Indicator (MBTI), and what does it measure? Explain.
6. What is the difference between emotions and moods? What are the basic emotions and moods?

Part C

Answer the following Questions

(2 Q X 15 M = 30 Marks)

1. Elaborate the challenges and opportunities for Organizational Behaviour? How do managers develop themselves to face the challenges and seize the opportunities for organizational development?
2. Explain, using examples, the major personality attributes influencing Organizational Behavior?



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Part A

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(10 Q X 2 M = 20 Marks)

1. What is an Organization?
2. What are the factors affecting human behaviour?
3. What do you understand by perceptual speed? Give example.
4. What are the biographical characteristics?
5. What is an attitude survey?
6. How Employees Can Express Dissatisfaction?
7. What Causes Job Satisfaction?
8. What are displayed emotions? Give example.
9. Who is called as a person with 'proactive personality'?
10. What is a value system?

Part B

Answer the following Questions

(6 Q X 5 M = 30 Marks)

1. Explain, using examples, OB Model.
2. How do you think that organizational manage diversity?
3. Explain Self-Perception theory for measuring A-B relationship with example.
4. Explain where emotions and moods are applied in an organizational setting?
5. Differentiate between Type A and Type B personality.
6. Explain how Big Five Traits influences OB.

Part C

Answer the following Questions

(2 Q X 15 M = 30 Marks)

1. Explain the different roles that managers have to perform as a part of his job according to Mintzberg. Give examples for each role.
2. Explain the Personality-Job fit theory using examples?
