Presidency University, Bengaluru School of Management

Comprehensive Examination

I Semester 2015-2016

Organisational Behaviour and Change

MBA A 117

Max Marks: 80 marks

(Closed Book)
Max Time 3hours

Weightage: 40%

13 January 2016

Instructions to Candidates:

Write legibly, briefly and summarize/highlight the main points

Part A

(2 X 10=20)

Answer all questions

- 1. Define Employee Engagement?
- 2. Differentiate between Group and Teams?
- 3. Define Departmentalization
- 4. Define Surface Level Diversity
- 5. Define Attribution Theory?
- 6. What is meant by Referent Power?
- 7. Define Organizational Behavior?
- 8. Define Power Distance?
- 9. Define Trait theory of Leadership?
- 10 .who is a Transactional Leader

Part B

(5X 8=40)

Answer all questions

- 1. What is meant by Values? Differentiate between Terminal and Instrumental Values?
- 2. What is meant by Work Teams? What are the different types of teams?
- 3. Contrast the strength and weakness of group decision making?
- 4. What is the difference between Emotions and Moods? What are the sources of emotions and moods?
- 5. Identify three alternative work arrangements? How do they motivate employees?
- 6. Leaders are made not born states Situational leadership theories- Substantiate this statement using Path-Goal theory?

- 7. What are the major behavioral science disciplines that contribute to OB?
- 8. Examine the shortcuts used in judging others?

Part C

(2 X 10=20)

Answer any Two questions

- 1. What is Perception? Examine the factors that influence Perception? What is the link between Perception and decision making? How does one effect the other?
- 2. What is conflict? What are the steps in the conflict process? Elaborate the conflict management techniques adopted by organizations?
- 3. Evaluate the contemporary theories of Leadership? What are the changing nature of Leadership? Illustrate with examples?

Presidency University, Bengaluru

School of Management

I Semester 2015-2016

Test 1

Course: Organisational Behaviour and Change

MBA A 117

(Closed Book)

Max Marks: 45

Max Time 50 Min

Weightage: 15 %

16 November 2015

Instructions to Candidates:

Write legibly, briefly and summarize/highlight the main points

Part A

 $[5 \times 1 = 5 \text{ Marks}]$

- 1. Define Perception?
- 2. Mention any two shortcuts in making judgements?
- 3. Define Emotional Intelligence?
- 4. Define Job Satisfaction?
- 5. Define 'Intellectual Ability'

Part B

[6 X 5 = 30 Marks]

- 1. What is Attribution theory? What are the three determinants of attribution? What are its implications for explaining organizational behavior?
- 2. What are the Big Five Personality Traits? How do Big Five Personality traits predict work behavior?
- 3. How do you apply concepts about emotions and moods to Organizational Behavior issues?
- 4. How do organizations manage diversity effectively?
- 5. What are the major job attitudes? In what way are these attitudes alike? What is unique about each?
- 6. Critically examine the factors determining the personality? How do we typically measure it?

1. What are the dimensions of Myers Briggs Test in understanding personality? How can the MBTI used effectively?