

Roll No



**PRESIDENCY UNIVERSITY
BENGALURU**

SET B

**SCHOOL OF MANAGEMENT
END TERM EXAMINATION - JAN 2024**

Semester : Semester I - 2023

Course Code : BAV3002

Course Name : Airport Operations - Basics

Program : BBA Aviation Management

Date : 18-JAN-2024

Time : 1:00 PM - 4:00 PM

Max Marks : 100

Weightage : 50%

Instructions:

- (i) Read all questions carefully and answer accordingly.
- (ii) Question paper consists of 3 parts.
- (iii) Scientific and non-programmable calculator are permitted.
- (iv) Do not write any information on the question paper other than Roll Number.

PART A

ANSWER ALL THE QUESTIONS

5 X 2M = 10M

1. Describe the term - "A La Carte".
(CO5) [Knowledge]
2. State any two advantages of Air Cargo.
(CO4) [Knowledge]
3. Describe "In-Flight Security Officer".
(CO2) [Knowledge]
4. Name the different types of terminal systems.
(CO1) [Knowledge]
5. Name the three important functions of passenger and freight terminal building.
(CO1) [Knowledge]

PART B

ANSWER ALL THE QUESTIONS

5 X 10M = 50M

6. Explain briefly about the main categories of ground handling services.
(CO2) [Comprehension]
7. Explain the popular layouts of airport terminals.
(CO3) [Comprehension]
8. Discuss various on ramp aircraft servicing procedures?
(CO2) [Comprehension]

9. Summarize passenger service and list the services of the Passenger Handling?
(CO1) [Comprehension]
10. Summarize the workflow of the catering facility.
(CO5) [Comprehension]

PART C

ANSWER ALL THE QUESTIONS

2 X 20M = 40M

11. Interpret the major categories of the ground handling services.
(CO2) [Application]
12. Illustrate the advantages of having a cargo warehouse and explain what are the roles of warehouse.
(CO4) [Application]