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**Presidency University**

**Bengaluru**

**SCHOOL OF COMMERCE**

**Make-Up Examinations, July 2024**

**Semester**: 1

**Course Code**: BAV3002

**Course Name**: Airport Operations-Basics

**Program & Sem**: BBA Aviation Management

**Date**: 01/07/2024

**Time**: 9:30 AM – 12:30PM

**Max Marks**: 100

**Weightage**: 50%

**Instructions:**

1. *Read the all questions carefully and answer accordingly.*
2. *Question paper consists of three parts.*
3. *Scientific and Non Programable Calculators are Permitted.*
4. *Do not write any information on the question paper other than roll number.*

**Part A**

**Answer any FIVE Questions. (5 Q x 2 M = 10 M)**

1. Recall the abbreviation for AAI. (C.O.No.1) [Knowledge]

2. Identify the two types of passenger terminal systems. (C.O.No.1) [Knowledge]

3. Outline the primary aim of offering Cabin Service (C.O.No.2) [Knowledge]

4. Name the use of Ground Power Unit. (C.O.No.2) [Knowledge]

5. Describe the term - "A La Carte". (C.O.No.5) [Knowledge]

6. Define - Galley Kitchen. (C.O.No.5) [Knowledge]

7. List any four types of cargo. (C.O.No.4) [Knowledge]

**Part B**

**Answer any FIVE Questions. (5 Q x 10 M = 50 M)**

8. Illustrate any 5 functions of AAI with an insight into history and formation of AAI.

(C.O.No.1) [Application]

9. Discuss various On-ramp aircraft servicing procedures? (C.O.No.2) [Comprehension]

10. Describe the common operations that are carried out in any typical airport.

(C.O.No.2) [Comprehension]

11. Explain VIP entry and Visitor entry in airports. (C.O.No.3) [Comprehension]

12. Summarize the components of airport terminal building. (C.O.No.3) [Comprehension]

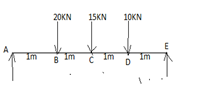
13. Explain any 6 characteristics of in-flight meals. (C.O.No.5) [Comprehension]

14. Summarize the workflow of the catering facility. (C.O.No.5) [Comprehension]

**Part C**

**Answer any TWO Questions. (2 Q x 20 M = 40 M)**

15. Flight JS424 which was scheduled to operate from BLR-BOM is delayed by 4 hours due to technical problems. Being a operational head, illustrate the job responsibilities of ground handling staffs in handling the concerned passengers and facilities provided to the passengers to ensure end customer satisfaction. (C.O.No.2) [Application]

16. A) A fully loaded passenger aircraft has landed, and is on the apron, with passengers ready to be deplaned. As a ground operator, show all the equipment’s you would use for the ground handling operations.  
B) Analyze the below mentioned diagram of the aircraft layout, determine the ground handling equipment shown below. (C.O.No.2) [Application]  
  
 

17. Illustrate the different types of cargo and explain the handling process.

(C.O.No.4) [Comprehension]