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**Presidency University**

**Bengaluru**

**SCHOOL OF COMMERCE**

**Make-Up Examinations**, **July 2024**

**Winter Semester**: III

**Course Code**: BBA2016

**Course Name**: Leadership Management

**Program:** BBA

**Date**: 08 / July / 2024

**Time**: 09.30am-12.30pm

**Max Marks**: 100

**Weightage**: 50%

Instructions:

1. *Read the all questions carefully and answer accordingly.*
2. *Question paper consists of three parts.*
3. *Scientific and Non Programable Calculators are Permitted.*
4. *Do not write any information on the question paper other than roll number.*

**Part A**

**Answer any FIVE Questions. (5 Q x 2 M = 10 M)**

1. Mention five major leadership competencies. (C.O.1) (Comprehension)

2. What first step is taken by a leader, when the conflict takes between two employees?

(C.O.2) (Comprehension)  
3. Identify three Characteristics of Women Leadership. (C.O.3) (Knowledge)

4. Write four four major challenges for global leader. (C.O.1) (Knowledge)

5. According to Greatman what traits makes a person to become leader? (C.O.4) (Knowledge)

6. **What is The Importance of Leadership? (**C.O.1) (Knowledge)

7. **What is Informal Leadership?** **(**C.O.1) (Knowledge)

**Part B**

**Answer any FIVE Questions. (5 Q x 10 M = 50 M)**

8. Competence is important to leadership-Justify. Is formal position is indispensable to become a great leader? (C.O.No.1) [Comprehension]

9. Assume being a team leader of a group of software project, your subordinates are highly supportive; their jobs are well defined; and, you have clear authority to evaluate and reward their performance. Which of the following leadership styles would be most recommended based upon Fiedler's theory? (C.O.No.3) [Knowledge]

10. Define Ethical Leadership. Elucidate the importance of Ethical leadership by quoting some organizational examples.

(C.O.No.4) [Comprehension]

11.Explain briefly about the Business Process Reengineering. What are the steps that you will take in Business Process Reengineering?

(C.O.No.5) [Knowledge]

12.Elaborate the big five personality factors with vivid examples. (C.O.No.3) [Comprehension]

13. Discuss various elements of organizational culture.

(C.O.No3) [Knowledge]

14.Throw light on five major leadership style. (C.O.No.5) [Knowledge]

**Part C**

A**nswer any TWO Questions. (2 Q x 20 M = 40 M)**

15. You’re the flight commander for a Security Forces flight. There are 15 enlisted Airmen in your flight. Morale is very high; everyone seems to contribute enthusiastically to the mission. However, this morning A1C Timothy Griffin reported being sexually assaulted by another member of the flight, SSgt Richard Watson. A1C Griffin is in a relationship, but has been experiencing some stress in that relationship. After A1C Griffin drank too much at the club, SSgt Watson offered A1C Griffin a ride home. A1C Griffin reported the sexual assault happened in SSgt Watson’s car. A1C Griffin also mentioned drinking a few beers along with some shots of tequila before getting the ride home. SSgt Watson’s cubicle is in the same section of the building as A1C Griffin’s cubicle.

a. What actions do you need to take as a leader? (10 Marks) (C.O.No.2) [Comprehension]

b. What issues do you need to anticipate?

(10 Marks) (C.O.No.2) [Comprehension]

16. Just 2 months out of training you were assigned to the Logistics Readiness Squadron in Minot, North Dakota. After in-processing with the unit, you sit down with your squadron commander, Major Carnage, and relay your lack of experience and uncertainty about the job. “Sir, I was open to anything the Air Force handed me,” you said to the commander, “but logistics in North Dakota wasn’t even close to being on my dream sheet. How am I going to lead if I don’t even have the skills to tell people how and what to do?” The commander replied, “As an officer you should be ready to lead anywhere and anytime you are put into a position, no matter what training you’ve had. Don’t worry about it though--you’re going to be the assistant flight commander for Bravo Flight under the eyes of Captain Vogel, the Bravo Flight Commander.” After 7 months on the job, Captain Vogel tells you he is leaving in 2 weeks for Columbus AFB MS for Undergraduate Pilot Training (UPT) and will be handing the Bravo Flight reigns over to you permanently. You shudder at the thought but quickly remember what your commander had said about officers leading anytime and anywhere. You take the job head-on, using the same techniques Capt Vogel applied to lead the flight. For some reason, the 15 personnel under your supervision randomly disregard your orders and quickly fall behind on the vehicle maintenance schedule. The commander calls you into his office one day to discuss the decline in flight morale and unit effectiveness. You begin to think about the situation and the variables at hand and say, “I’m a second lieutenant with some job knowledge, I’ve already sat down with the members of Bravo Flight and told them what I expect from them--just to let them know who’s boss. I take care of tasks they should be doing to show I care about them, I give each member as much ‘down time’ as needed; I don’t nag them about accomplishing their jobs because that would be considered micromanagement, and I even give them leeway with mistakes by not reprimanding or correcting them. I thought they would like me for being down to earth and joking around with them. What the heck am I doing wrong?”

a. Given this scenario, what have you been doing wrong as a leader?

b. If you were the commander of this organization, what would you do with the Lt?

(20 Marks) (C.O.No.3) [Comprehension]

17.” Emotional intelligence, is consisted of a set of personal and social competencies. And can be defined as the ability to perceive and express emotions, to use emotions to facilitate thinking, to understand and reason with emotions, and to effectively manage emotions within oneself and in relationships with others”. Elaborate with example. (20 Marks) (C.O.No.3) [Comprehension]

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