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PRESIDENCY UNIVERSITY BENGALURU

**SET-B**

SCHOOL OF LAW

**END TERM EXAMINATION – MAY/JUNE 2024**

**Semester :** Semester IV - 2022

**Course Code :** BAL2004

**Course Name :** - Public Administration: Core Concepts

**Program :** BA LLB Honors

**Date :** June 19, 2024

**Time :** 9:30 AM - 12:30 PM

# Max Marks : 100

**Weightage :** 50%

# Instructions:

1. *Read all questions carefully and answer accordingly.*
2. *Question paper consists of 3 parts.*
3. *Scientific and non-programmable calculator are permitted.*
4. *Do not write any information on the question paper other than Roll Number.*

**PART A**

**ANSWER ANY FOUR QUESTIONS 4Q X 5M = 20 MARKS**

1. What historical events and societal movements influenced the emergence of New Public Administration (NPA) in the 1960s and 1970s?
2. What is motivation and why is it important in human behavior?

(CO1) [Knowledge]

(CO1) [Knowledge]

1. How do motivation psychologists explain the variations in motivation within individuals and among different people?
2. What are some basic physiological needs that drive individuals to act?
3. What role did rationality play in Simon's theory of administrative behavior?

(CO2) [Knowledge] (CO2) [Knowledge]

(CO1) [Knowledge]

1. What factors did Simon identify as influencing decision-making processes within organizations

(CO2) [Knowledge]

**PART B**

**ANSWER ANY FOUR QUESTIONS 4Q X 10M = 40 MARKS**

1. Discuss, how can a leader identify and fulfill the motivational needs of employees within an organization?

(CO3) [Application]

1. How do cognitive theories of motivation, such as expectancy theory and self-determination theory, explain human behavior?

(CO3) [Application]

1. Critically assess the impact of social networks and organizational culture on motivation.

(CO3) [Application]

1. Discuss how does Simon's concept of efficiency contribute to organizational performance and competitiveness?

(CO3) [Application]

1. You are a team leader in a law firm; your team is working on a critical project with a tight deadline. Which leadership style would you adopt, and why?
2. Explain the five levels of needs in Maslow's Hierarchy of Needs?

(CO2) [Application] (CO3) [Application]

**PART C**

**ANSWER ANY TWO QUESTIONS 2Q X 20M = 40 MARKS**

1. Explain how does the Managerial Grid represent the balance between concern for production and concern for people in a visual format?

(CO5) [Analysis]

1. Based on Likert's four management systems, which system do you think would be most effective in fostering innovation and creativity in a team? Justify your answer.
2. Discuss the role of motivation in employee retention and engagement.

(CO4) [Analysis] (CO4) [Analysis]