

PRESIDENCY UNIVERSITY BENGALURU

SET A

SCHOOL OF MANAGEMENT END TERM EXAMINATION - MAY / JUNE 2024

Semester: Semester II - 2023 Date: May 29, 2024

Course Code: MBA1018 Time: 09.30am to 12.30pm

Course Name : Technology Foundations for BusinessMax Marks : 100Program : MBAWeightage : 50%

Instructions:

- (i) Read all questions carefully and answer accordingly.
- (ii) Question paper consists of 3 parts.
- (iii) Scientific and non-programmable calculator are permitted.
- (iv) Do not write any information on the question paper other than Roll Number.

PART A

ANSWER ANY 10 QUESTIONS

10Q* 3M = 30M

1. List the key differences between Agile and Waterfall methodologies

(CO1) [Knowledge]

2. Elaborate on the Bull whip Effect in Supply Chain Management.

(CO2,CO3,CO1) [Knowledge]

3. Anytime, Anywhere Manufacturing (ATM) is disrupting manufacturing. Justify this with the help of a Business Applications.

(CO3) [Knowledge]

4. eCommerce is an everchanging industry and the apps associated are highly dynamic. Elaborate on the evolution of Ecommerce Delivery Apps

(CO3,CO2) [Knowledge]

5. eCommerce is an everchanging industry and the apps associated are highly dynamic. Justify the statement.

(CO2,CO3) [Knowledge]

6. Define what a Software Project Artifact is and list the important Software Project Artifacts.

(CO2,CO3) [Knowledge]

7. List at least 3 different SDLC Models. Also, identify the most popular ones among them.

(CO3) [Knowledge]

8. State how Augmented Reality and Virtual Reality technologies help online Businesses.

(CO3,CO1,CO2) [Knowledge]

9. IV ie. Independent Verification and V ie. Validation. How do IV & V together ensure software projects reduce errors / bugs.

(CO2,CO3) [Knowledge]

10. Explain the Bull whip Effect in Supply Chain Management.

(CO2,CO3) [Knowledge]

11. Define ERP and explain how it is related to other functions inside an organization.

(CO3) [Knowledge]

12. State the key advantages of Cloud Computing.

(CO2,CO3,CO1) [Knowledge]

PART B

ANSWER ANY 4 QUESTIONS

4Q*10M = 40M

13. Differentiate between Management Information System (MIS) and Decision Support System (DSS). (CO2) [Application]

14. Artificial Intelligence (AI) and Machine Learning (ML) are rapidly changing the way of our daily life. With reference to this context, demonstrate the applications of AI and ML in any 3 industries. Provide specific examples.

(CO3,CO2) [Application]

15. Explain the various types of Database Management Systems and what are the capabilities of any DBMS?

(CO2,CO3) [Application]

16. What is ERD? Draw a high level ERD for an Educational Institute.

(CO1) [Application]

- 17. The fundamental forces to harness and build the applications are as follows. How do companies remain on a competitive advantage over disruptive business models. Explain the key aspects listed below.
 - a. Customers
 - b. Competition
 - c. Data
 - d. Innovation
 - e. Value

(CO2,CO3,CO1) [Application]

18. Describe the Supply Chain Life Cycle of an Ecommerce or a Logistics Company with a diagrammatic representation.

(CO2,CO3,CO1) [Application]

PART C

ANSWER ALL THE QUESTIONS

2Q*15M = 30M

- **19.** Elaborate on any four of the below topics, how these are used in the Industry:
 - (a) Software Estimation
 - (b) Technology business incubator
 - (c) list the advantages of CRM
 - (d) Technology capabilities of a firm
 - (e) Limitations, Assumptions and Dependencies in Software Projects

(CO2,CO3,CO1) [Analysis]

20. 1. Define Technology Management and examine the relationship between the role of technology and overall business strategies of a firm. Give examples of an IT organization or a non IT organization

(CO1,CO3,CO2) [Analysis]